

2011 / 2012
4-WEEK WINTER PROGRAMMING

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www.DiscoverChicopee.com

Welcome to Chicopee Ski & Summer Resort

On behalf of Chicopee, we would like to welcome your group to our organization. As a community we are very fortunate to have such a facility that offers year round recreation in Southern Ontario. Chicopee has built a reputation of being a premier learning performance centre. We thank you, our partners for your continued support in introducing a large number of our current and future guests to the lifelong sports we offer, and that families can enjoy together.

Chicopee welcomes your participation in our Winter programs that include skiing and snowboarding, snowshoeing, Winter climbing, art programming, Winter disc golf and teambuilding.

Whether this is your first Chicopee experience or you are planning to revisit us, we are happy that you have included us in your day. Thank you for your continued support and patronage, and we look forward to seeing you at Chicopee!

Location: Chicopee is located just off the 401 & Highway 7 & 8, central to K-W, Cambridge & Guelph. Chicopee has long been a haven to snow enthusiasts - skiers and snowboarders from beginner to advance.

Orientation: Upon availability Chicopee's Team is willing and able to visit your school for an orientation session prior to your outing. Topics will include safety, expectations, proper dress/clothing for your outdoor experience and whatever other questions you or your students might have.

Teacher & Supervisor Privileges: One complimentary day pass and rental is provided for every 10 students that are participating in the outing. Supervisory staff in excess of this ratio will be offered a reduced rate. As an acknowledgement of our appreciation the group coordinator will be given two complimentary day passes.

Rental Facilities: Our year round rental shop facilities offers leading edge technology with state of the art equipment. We offer a wide array of equipment from skis, snowboards, twin tips skis, snowshoes, helmets, discs for golf, tennis racquets and bikes.

Food & Beverage Facilities: Our main Chicopee Hall offers cafeteria style food options to daily visitors. If groups wish to bring their own lunch the hall also boasts a large number of picnic style tables. The Silvertip Lounge is offered to guests over the age of 19 as a full service licensed restaurant. (Food & Beverage facilities are available for all winter bookings, and upon request in the green season.)

Feedback & Concerns: We welcome all feedback and believe that feedback actually helps us to better our guests experience. Please take a moment to contact us directly at lwadeson@skichicopee.com or 519.894.5610 x230 with any information.

Winter Season: Our highly acclaimed Snow School Instructors are prepared to teach children the skills needed to reach their full potential in a fun and rewarding environment, with safety as the key element. All lessons are taught by CSIA (Canadian Ski Instructors Alliance) and CASI (Canadian Association of Snowboard Instructors) certified instructors. Day and evening programs are available Monday through Friday, and comply with OSBIE (Ontario School Boards Insurance Exchange) & OSRA (Ontario Snow Resorts Association) requirements.

Green Season: Anything that we do on or around the property when there is no snow on the ground is referred to as our Green Season. Our guides and instructors are all trained and certified in this season, much like the winter.

What to expect...

Arrival: Once your buses or vehicles arrive in our main parking lot off Morrison Road, we ask that you please have the trip coordinator report to Guest Services (inside the main entrance) and announce your arrival. Have all participants remain outside and one of our group facilitators will welcome your group. We ask that you please bring all participation waivers and payment to Guest Services with you.

Please note that arrivals will be served on a first come first served basis. Invoicing will be sent prior to your visit for payment collection day of.

Greeting & Safety Talk: A Chicopee Facilitator will greet your group and let you know where your group will be meeting. Ticket restrictions, lesson times and meeting place, club procedures, safety, rules & regulations, trail conditions, lifts in operation, lift use guidelines, signage, and departure instructions will all be reviewed with the students. We will cover topics such as:

Winter Alpine Responsibility Code:

There are elements of risk in skiing and snowboarding that common sense and personal awareness can help reduce. Always show courtesy to others. Observe the code listed below and share with others the responsibility for a great outdoor experience.

1. Always stay in control. You must stop, or avoid other people or objects.
2. People ahead of you have the right-of way. It is your responsibility to avoid them.
3. Do not stop where you obstruct a trail or are not visible from above.
4. Before starting downhill or merging onto a trail, look up hill and yield to others.
5. If you are involved in or witness a collision or accident you must remain at the scene and identify yourself to the Ski Patrol.
6. Always use proper devices to help prevent runaway equipment.
7. Observe and obey all posted signs and warnings.
8. Keep off closed trails and closed areas.
9. You must not use lifts or terrain if your ability is impaired through the use of alcohol or drugs.
10. You must have sufficient physical dexterity, ability and knowledge to safely load, ride and unload lifts. If in doubt, ask the lift attendant.

Seasonal Rental Equipment: **Winter Season:** Participants in need of rentals will be grouped according to shoe size and taken to the Rental Shop for fitting. We ask that all participants know their shoe/ boot size and are prepared to answer the following questions: age, weight & ability. All rental packages are complete with a helmet – which OSRA mandates that all participants wear. We ask that chaperones and volunteers make themselves available in the rental shop to assist in marking lift tickets with equipment numbers (please see our Rental Shop staff for instruction day of). We always serve the participants first and ask all chaperones and volunteers to please collect their equipment at the end of the group. All rental equipment must be returned to the rental shop at the conclusion of the scheduled day visit. Poles will be given out after participants have completed their assessment/ lesson, (Daytime visits = 12pm, Evening visits = will be announced during your greeting).

Green Season: Participants in need of rentals will be fitted in the rentals shop by our facilitation staff.

* Please note for groups participating in our 4-week program on week 2 - 4, the equipment will be preset for you based on the equipment information provided in week 1. This will help to reduce any wait time.

What to expect...

Chicopee Winter Club Rules: Any guest using the facility at Chicopee is subject to the club rules. Please share this information with your participants. Participants are required to read and obey all the signs on the property.

1. Foul language will not be tolerated on the premises.
2. Skiers/snowboarders must not go through, or hazardously near, snow school classes, race courses or race classes.
3. Snow school classes must be held on slopes in a manner that allows the safe passage of skiers/snowboarders on said slope.
4. Skiers/snowboarders must stay clear of equipment working on slopes.
5. All skis must have a current and indemnified braking system, and all snowboarders must have a leash on their snowboard.
6. No obstructions are allowed on slopes without consent of the management.
7. Jump ranges or other such hazards will be removed from slope areas by the Ski Patrol or Employees
8. Skiers/snowboarders are not to use areas closed by Patrollers or Employees.
9. No other devices other than skis or snowboards are allowed on the slopes unless authorized by the Manager.
10. All Management and Ski Patrollers are authorized to remove membership badges or daily lift tickets from skiers/snowboarders disobeying club rules. Said badges are to be given to the Manager for disciplinary action.
11. All instructions displayed on lifts or given by Employees or Ski Patrollers are to be followed by members and day ticket holders.
12. Skiers must wear two skis on lifts, unless otherwise authorized.
13. Loading of lifts is from the bottom station only.
14. The Snow School and Patrol lift line is to be used only by on-duty Patrollers, Snow School Instructors and Race Coaches with classes. All Ski Patrol, Snow School Personnel and Race Coaches not on duty or teaching must use regular lift lines.

Personal Belongings: Storage areas are located in the cafeteria and main hall. We strongly recommend that any valuable items not be brought on group outings. Rental lockers are located in the main hall, or across from Guest Services should you require storage. Chicopee is not responsible for any missing personal effects. Rental Lockers range from \$1 to \$3.

Chicopee Helmet Integration Policy: Here at Chicopee we are committed to the on-going safety of our employees and the general public on a 12-month basis. Chicopee has made the decision to integrate the use of helmets into our operations. One of our goals is to lead by example, not only for the public, but also the industry. Chicopee's rental shop will carry an inventory of a minimum 500 helmets for rent. Helmets are included with the total rental package price. **Effective September 2009:** All participants must wear an appropriate snow sport helmet for school excursions to OSRA member facilities. OSBIE recommends that schools adopt mandatory snow sport helmet use policy regardless of ski facility locations.

Know the code - Be safety concious - It is your responsibility

All participants must wear an appropriate snow sport helmet for school excursions to OSRA member facilities. OSBIE recommends that schools adopt a mandatory snow sport helmet policy for all excursions regardless of facility location. <http://www.osbie.on.ca/pdf/English-Ski-Package.pdf>

What to expect...

Winter Assessment/Lessons: All participants, regardless of age or ability, will be required to go through an ability assessment to determine the applicable terrain that they will have access to. Based on how the instructor classifies the student they will proceed to the appropriate lesson. Our highly acclaimed Snow School Instructors are prepared to teach children the skills needed to reach their full potential in a fun & rewarding environment. All lessons are taught by CSIA or CASI certified instructors.

4-Week Program: Students will experience a group lesson each week for progression of skills from our certified, experienced and informative team of ski and snowboard professionals. We will help to define and refine ski and snowboard skills in a safe environment. These students will have a visit from our personnel to the school for an overview of Chicopee and the safety aspects of skiing and snowboarding. They will be pre-fitted for their equipment and will be issued lift tickets by their instructor to avoid wait times day of the trips. The lessons are offered from 5 to 6pm each night the lesson programs runs, and must be pre-booked and prepaid, with a minimum of 20 participants guaranteed.

Terrain Park Programs: We are offering Terrain Park Programs to high school aged groups. All riders (ski or snowboard) will have to demonstrate advanced level skills before attending a Park specific lesson. The participant will be awarded a day park pass if they prove to be successful in the training provided by our park certified professionals. Lesson times will vary dependant upon the bookings that day and all Park lessons must be pre booked at the time of the trip request. Park certified instructors will not be available on a day of request. **All snowboard participants must also wear wrist guards in compliance with OSBIE Guidelines**

What should I share with my group?

Please ensure that your participants are dressing appropriately for the weather: When planning any outdoor activity, you want to ensure that you dress accordingly to stay warm and dry. Please advise participants in the winter months it is recommended they stay away from wearing jeans next to their skin, because it will absorb sweat and snow and tends to make them cold. For that same reason, wool or acrylic socks are better than cotton athletic socks; wear one thin pair. Ski and snowboard boots are designed to be warm, thick socks or multiple socks will only cause blisters and be uncomfortable. Long underwear, waterproof pants or snow pants are recommended. Use layering guidelines—you can always remove clothing if you become too warm. In the green season months, we also recommend dressing appropriately for the weather.

Supervision: Group Coordinators and Supervisor are responsible for the supervision of the students while they are involved in this program at Chicopee. Please direct your efforts to making this a valuable learning experience for them. All teachers and chaperones must be identifiable to students by wearing a Chicopee provided vest in compliance with the OSBIE (Ontario School Boards Insurance Exchange) guidelines, and must adhere to the helmet regulation.

Lift Tickets: Lift tickets are valid only for the time period you have booked. ***The Grade 4 & Grade 5 Snow Pass lift ticket program cannot be used in conjunction with the School Program.***

What should I share with my group?

Ticket Striping: School tickets will be striped as the participant successfully completes their assessment/ lessons. Skill level will be determined only by the Chicopee snow school instructors. No striping will indicate that the participant may ride the Little foot & Bear foot Magic Carpet's as well as the Tender foot lift. One stripe will gain participant's access to the North lift. Two stripes will gain full access to the resort, excluding the Terrain Parks. PARK tickets will gain access to all of the available terrain in the area.

Ski Poles: Will be given after the advanced lesson program has finished (12 pm for day trips and varied dependent upon evening programs).

Student Release Forms: Forms must be filled out and signed by a participant 18+ years of age, or by their parent or legal guardian.

Helmets: Helmets must be worn at all times by all students and chaperones in the school program while at Chicopee Ski & Summer Resort



2011 / 2012 Winter BOOKING FORM

4-Week School Program

Thank you for your interest in Chicopee's 4-Week School Program. Please fill in all of the appropriate fields. Mandatory fields are marked in yellow. A preliminary estimate is generated upon completion of the form. When completed, please ensure all information is correct before clicking the submit button at the end. Your completed form will be emailed to our group sales associate for review.

1. Personal Contact Information

Name of school board	
Name of school	
Contact full name	Contact email address
Mailing address	
Number	Street
City	Province
Postal Code	
Phone number	"Day Of" mobile number

2. Four Week After School Program (5pm - 6pm)

Estimated time of arrival	Estimated time of departure	Grade Level

Start Date
(Check one)

Monday January 16		Tuesday February 14	
Tuesday January 17		Wednesday February 15	
Wednesday January 18		Thursday February 16	
Thursday January 19		Friday February 17	
Friday January 20			

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2b. Student Package Quantities (Cost per person)

SKI	4 Week Student Package with Rentals	\$126.50	X	<input type="text"/>	=	<input type="text"/>
SKI	4 Week Student Package	\$88	X	<input type="text"/>	=	<input type="text"/>
BRD	4 Week Student Package with Rentals	\$126.50	X	<input type="text"/>	=	<input type="text"/>
BRD	4 Week Student Package	\$88	X	<input type="text"/>	=	<input type="text"/>
MBR	4 Week Student Member of Chicopee	\$35	X	<input type="text"/>	=	<input type="text"/>
Total Students				<input type="text"/>	Total Cost	<input type="text"/>

Student package include a lift ticket and assessment. Ski rentals include: skis, boots, helmet and poles. Snowboard rentals include: snowboard, boots and helmet.

2c. Teacher & Chaperone Package Quantities (Cost per visit)

SKI	Chaperone Lift Ticket with Rentals	\$23	X	<input type="text"/>	=	<input type="text"/>
SKI	Chaperone Lift Ticket	\$21	X	<input type="text"/>	=	<input type="text"/>
BRD	Chaperone Lift Ticket with Rentals	\$23	X	<input type="text"/>	=	<input type="text"/>
BRD	Chaperone Lift Ticket	\$21	X	<input type="text"/>	=	<input type="text"/>
Total # of Chaperones for 4 weeks				<input type="text"/>	Total Cost	<input type="text"/>

2d. Lesson Type

SKI	Entry Level Lesson		X	<input type="text"/>
SKI	Experienced Level Lesson		X	<input type="text"/>
BRD	Entry Level Lesson		X	<input type="text"/>
BRD	Experienced Level Lesson		X	<input type="text"/>

Entry Level Lesson: The student has never skied or snowboarded before or has skied / snowboarded 1 - 3 times a season, can maintain control on novice hills and is able to stop with varying success.

Experienced Lesson: The student has skied or snowboarded on many occasions and on a variety of hills and ski areas. He/she can turn and stop under control using recognized formal techniques.

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4. Estimate

Total Ski / Snowboard Students	
Total Chaperones	

Ski / Snowboard Cost (Students & Chaperones)	
Total Estimated Cost (HST included)	

Complimentary Lift Ticket and Rental: For every ten students a teacher brings skiing or snowboarding, they receive a free lift ticket and rentals for the day. These complimentary items can be used by teachers or parents accompanying the school group. *Discount will be reflected in the final invoice and not within this estimate.*

Package rate not valid with any other offer. All rates include HST and CRF (Capital Refurbishment Fee). Ski Rental Package includes: skies, boots, helmet and poles. Snowboard Package includes: snowboard, boots and helmet. Estimate is subject to change.